

Agents

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Overview

The screenshot displays the Ticaga dashboard interface. At the top, there is a browser window with the address bar showing "Not Secure - 178.79.166.22" and the page title "Dashboard - Ticaga". The dashboard header includes the Ticaga logo, a search bar, and a user profile icon.

The main content area is divided into several sections:

- Summary Cards:** Three cards at the top show "Tickets Open: 1", "Tickets Resolved: 1", and "Employees online: 1".
- Open Tickets:** A table listing open tickets with columns for Subject, Client, Status, Priority, and Department. A search bar is located to the right of the table.
- Who's Online:** A section showing the name "Mike" in a blue pill-shaped button.
- Latest News:** A section with a table of news items, each with a date, title, and a "View" button.

Subject	Client	Status	Priority	Department	
Do you have any documentation?	Mike	Awaiting Reply	Low	Sales	View

Date	Title	
05-09-2024	Version 1.1.0 has been released	View
26-07-2024	Version 1.0.0 is finally in BETA	View