Departments

This allows you to grab the departments on your Ticaga installation:

URL: https://yourdomain.com/api/departments/public

URL: https://yourdomain.com/api/departments/customers

Type: GET


```
{
  "departments": [
    {
      "id": 2,
      "department_name": "Support",
      "department_description": "Need help, we are here to help.",
      "slug": "support",
      "allows_high_priority": 1,
      "is_public": 2,
      "is_disabled": 0,
      "department_email": "support@example.com",
      "soft_deleted": 0,
      "created_at": "2025-07-19T10:00:08.000000Z",
      "updated_at": null
    }
  ]
}
```


Revision #3
Created 2025-07-19 11:22:36 UTC by Michael Dance
Updated 2025-07-19 11:25:33 UTC by Michael Dance