Tickets

To get all the tickets Ticaga:

URL: https://yourdomain.com/api/tickets/get/all/{ticaga_id}

Type: GET


```
{
  "tickets": [
    {
      "id": 2,
      "user_id": 2,
      "subject": "Vitae provident aspernatur minima eum sunt.",
      "message": "Ullam minima est ut ipsa iusto impedit. Dolores quia quos repellat officiis. Autem ad sit qui omnis. Dolorem debitis architecto sit alias laboriosam.\n\nSaepe aut delectus nam omnis eius et. Ratione tempore eum fugiat illum magni quas et nemo. Odit nobis nesciunt voluptate. Excepturi ipsum quam sint in et.",
      "status": "open",
      "priority": "medium",
      "cc": "",
      "assigned": 0,
      "department_id": 2,
      "rating": "0",
      "ip_address": "81.9.172.148",
      "public_hash": "1riUXO8xS9BNZvherjH0",
      "public_name": null,
      "public_email": null,
      "organize": "ticket",
      "date_closed": null,
      "updated_by_client_at": "2025-07-17 18:00:13",
      "first_employee_reply": null,
      "created_at": "2025-07-17T18:00:13.000000Z",
      "updated_at": null
    }
  ]
}
```

id: Ticaga's customer ID.

If the customer doesn't have any tickets the array is empty:

```
{
  "tickets": []
}
```

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