

Plugin Installation

To install the plugin simply download the plugin from: https://github.com/ticaga/ticaga_blesta

Upload the **ticaga_support** folder to the **plugins** folder inside your Blesta installation.

Afterwards head over to the Blesta admin and go to the Settings, click on Plugins, and Available. Hit on Install and you'll be greeted with the following:



Ticaga (ver 1.0.0)
Author: [Ticaga](#)
Connects Ticaga to Blesta, for a one place fits all.
See <https://docs.ticaga.com/books/blesta> for details.

ManageSettingsDisableUninstall

Click on **Manage** to set-up the API:

Ticaga

My Info / Settings / Log Out

Home Clients Billing Packages Tools

Smart Search

CompanySystem

General

Localization
Internationalization
Encryption
Contact Types
Marketing
Smart Search
Human Verification

Look and Feel

Themes
Template
Layout
Customize
Navigation
Actions

Automation

Billing/Payment

Invoice and Charge Options
Invoice Customization
Invoice Delivery
Late Fees
Accepted Payment Types
Notices
Coupons

Ticaga API Information

API URL

API Key

Submit

The **API URL** is your Ticaga installation link, for example <https://support.ticaga.com>.

The **API Key** is the api key you can grab from Ticaga, simply log into your Ticaga installation, click on your profile picture in the top right, select on **API Tokens**. Name it, for example: Blesta, grant all permissions for the API, click on Create.

Ticaga

Dashboard

Departments

Tickets

Assigned to me

Clients

My Clients

API Tokens

Create API Token

API tokens allow third-party services to authenticate with our application on your behalf.

Token Name

Demo

Permissions

☒ create

☒ delete

☒ read

☒ update

CREATE

Manage API Tokens

You may delete any of your existing tokens if they are no longer needed.

Blesta

Last used 12 minutes ago

Permissions

Delete

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API Token

Please copy your new API token. For your security, it won't be shown again.

HRa3zn60iDzbcX3X8su9wNCLBMwgrVsUUA6vFSMHc87f62c1

CLOSE

Copy and paste it in the API Key section and after both have been filled in, click on Submit.

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- Invoice and Charge Options
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✓ Congratulations, you've connected Blesta to Ticaga.

Ticaga API Information

Your Ticaga is already connected to this Blesta's installation.

If no API information has been provided, your customers can't view the support tab.

Ticaga

Return to Staff Portal

DashboardServicesOrderDownloadsAffiliatesLicense CheckSupportTrials Account

My Account

Client #1500

Change

Contacts

There are no additional contacts.

+ Add Contact

Your account is not set up for automatic payment. Change this?

Credits: £0.00

Error: The Ticaga API has not been provided.

Invoices

Open 0 | Closed 1

Make Payment

You have no Open Invoices.

Services

Active 4 | Pending 0 | Suspended 0 | Canceled 10

Package	Label	Term	Date Created	Date Renewals	Options
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Transactions

Approved 0 | Pending 0 | Declined 0

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