

# Plugin Installation

To install the plugin simply download the plugin from: [https://github.com/ticaga/ticaga\\_blesta](https://github.com/ticaga/ticaga_blesta)

Upload the **ticaga\_support** folder to the **plugins** folder inside your Blesta installation.

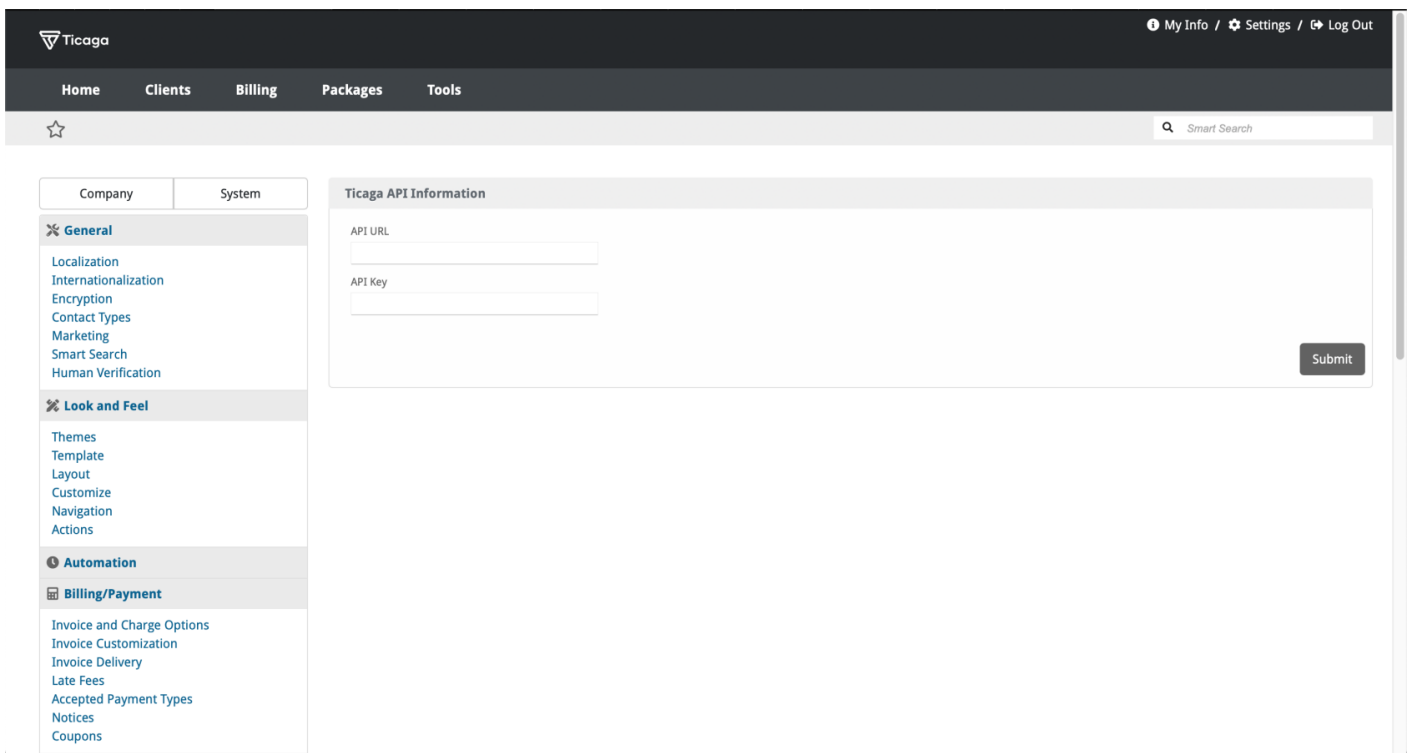
Afterwards head over to the Blesta admin and go to the Settings, click on Plugins, and Available. Hit on Install and you'll be greeted with the following:



**Ticaga** (ver 1.0.0)  
Author: [Ticaga](#)  
Connects Ticaga to Blesta, for a one place fits all.  
See <https://docs.ticaga.com/books/blesta> for details.

ManageSettingsDisableUninstall

Click on **Manage** to set-up the API:



The screenshot shows the Blesta admin interface. At the top, there's a dark header with the Ticaga logo and navigation links: My Info, Settings, and Log Out. Below this is a secondary navigation bar with links: Home, Clients, Billing, Packages, and Tools. A search bar is also present. The main content area is divided into two columns. The left column contains a sidebar menu with categories: General (Localization, Internationalization, Encryption, Contact Types, Marketing, Smart Search, Human Verification), Look and Feel (Themes, Template, Layout, Customize, Navigation, Actions), Automation, and Billing/Payment (Invoice and Charge Options, Invoice Customization, Invoice Delivery, Late Fees, Accepted Payment Types, Notices, Coupons). The right column is titled 'Ticaga API Information' and contains two input fields: 'API URL' and 'API Key'. A 'Submit' button is located at the bottom right of the form.

The **API URL** is your Ticaga installation link, for example <https://support.ticaga.com>.

The **API Key** is the api key you can grab from Ticaga, simply log into your Ticaga installation, click on your profile picture in the top right, select on **API Tokens**. Name it, for example: Blesta, grant all permissions for the API, click on Create.

Ticaga

Dashboard

Departments

Tickets

Assigned to me

Clients

My Clients

API Tokens

Create API Token

API tokens allow third-party services to authenticate with our application on your behalf.

Token Name

Demo

Permissions

☒ create

☒ delete

☒ read

☒ update

CREATE

Manage API Tokens

You may delete any of your existing tokens if they are no longer needed.

Blesta

Last used 12 minutes ago

Permissions

Delete

Copyright © 2024. Powered by Ticaga

API Token

Please copy your new API token. For your security, it won't be shown again.

HRa3zn60iDzbcX3X8su9wNCLBMwgrVsUUA6vFSMHc87f62c1

CLOSE

Copy and paste it in the API Key section and after both have been filled in, click on Submit.

Ticaga

My Info / Settings / Log Out

HomeClientsBillingPackagesTools

☆Smart Search

CompanySystem

General

LocalizationInternationalizationEncryptionContact TypesMarketingSmart SearchHuman Verification

Look and Feel

ThemesTemplateLayoutCustomizeNavigationActions

Automation

Billing/Payment

Invoice and Charge OptionsInvoice CustomizationInvoice DeliveryLate FeesAccepted Payment TypesNoticesCoupons

✓ Congratulations, you've connected Blesta to Ticaga.

Ticaga API Information

Your Ticaga is already connected to this Blesta's installation.

If no API information has been provided, your customers can't view the support tab.

Ticaga

Return to Staff Portal

DashboardServicesOrderDownloadsAffiliatesLicense CheckSupportTrials Account

My Account

Client #1500

Change

Contacts

There are no additional contacts.

+ Add Contact

Your account is not set up for automatic payment. Change this?

Credits: £0.00

Error: The Ticaga API has not been provided.

Invoices

Open 0 | Closed 1

Make Payment

You have no Open Invoices.

Services

Active 4 | Pending 0 | Suspended 0 | Canceled 10

Package	Label	Term	Date Created	Date Renewals	Options
---------	-------	------	--------------	---------------	---------

Transactions

Approved 0 | Pending 0 | Declined 0

Revision #1  
Created 26 December 2024 11:40:39 by Michael Dance  
Updated 26 December 2024 11:52:00 by Michael Dance