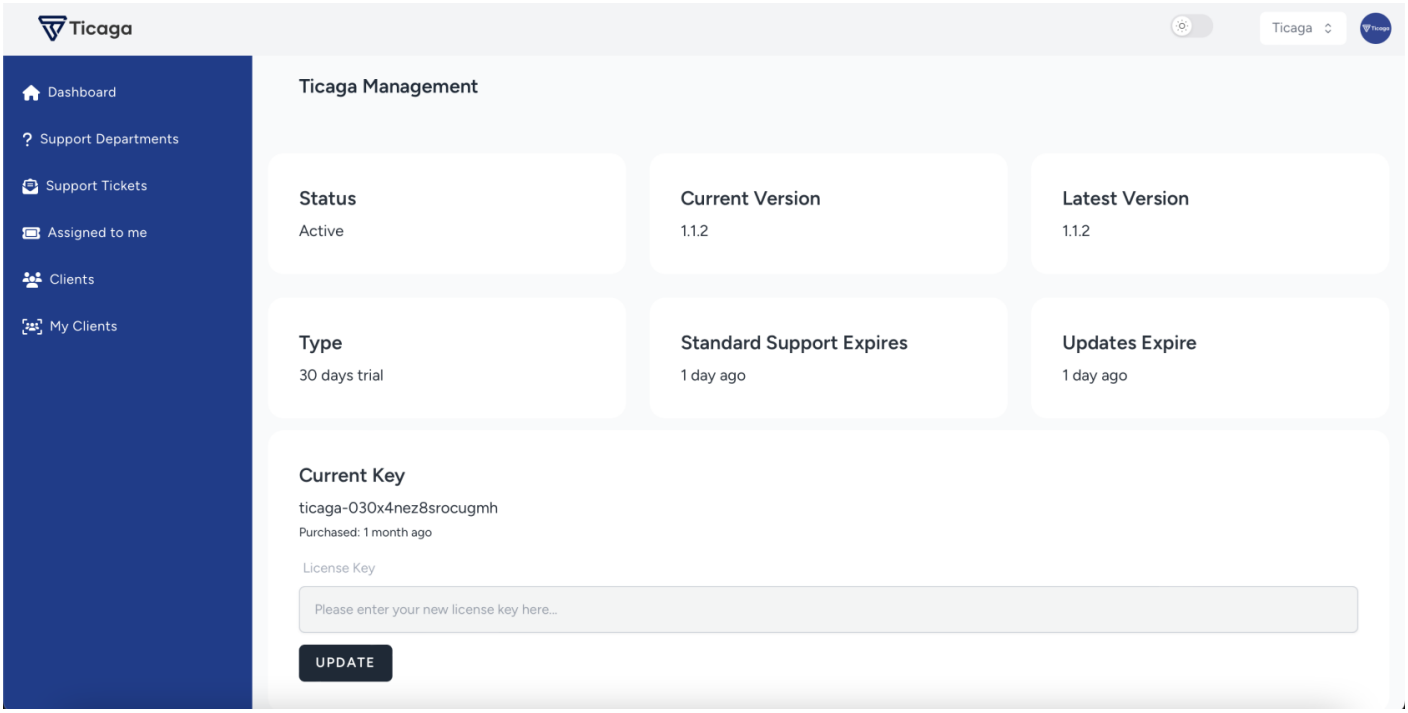
Ticaga Management

- Overview

Overview

Ticaga Management page is only available for the Super Agent, with the ID 1. This is why it's important after installation to create your first agent account. We will be looking into allowing you to set another role to allow more people to view this page in the future.



Status:- The Status of your license, Active, Suspended, Cancelled, etc.

Current Version:- The current version of the files you've have installed on your server.

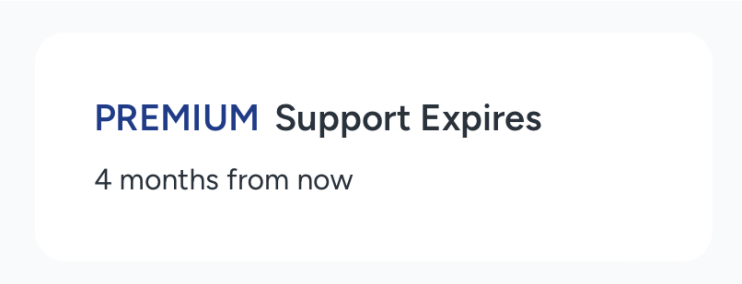
Latest Version:- The latest version of Ticaga. If there's a new one you will see a button.

Type:- This is the type of license you have, 30 days trial, Leased, Owned.

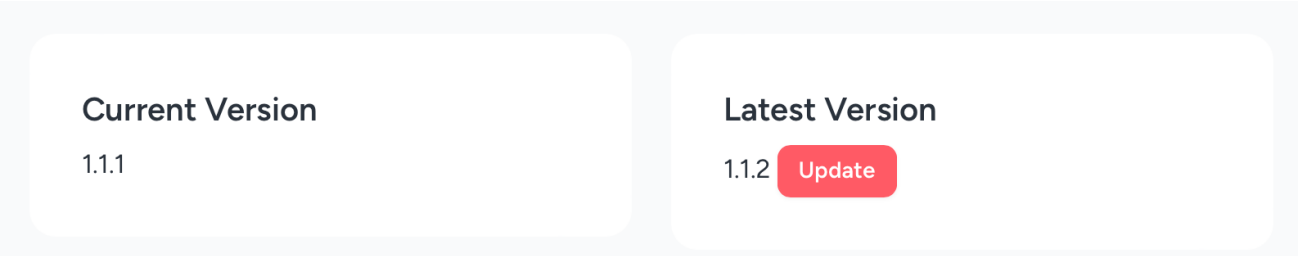
Support Expires:- This is when your support expires, Standard of Premium. If you have a leased license it will be until your license renews. Unless you purchase Premium, which is until that gets renewed.

Updates Expire:- This is when your updates expire. If you have a leased license it will be until your license renews. If you have an Owned license it depends on which plan you have, 6 months or 1 year.

If you purchase Premium support you will see:



If your license doesn't match the latest version you'll see:



There is a problem with this which I hope the automatic updater in the future will fix, if you apply a patch because we only include the patch files not the new licensing files included with the master zip, you will see the main build version eg: 1.1.0 not 1.1.2.

In the preview the last full version of Ticaga I uploaded was 1.1.1, so that sticks as the current not the patch. The only way to fix this is by using the full zip. Sorry about that but the patch zip I believe should only have the changes.