

WHMCS

Integration & Six design created by [WHMCS Solution](#).


Twenty-one design added by Ticaga.

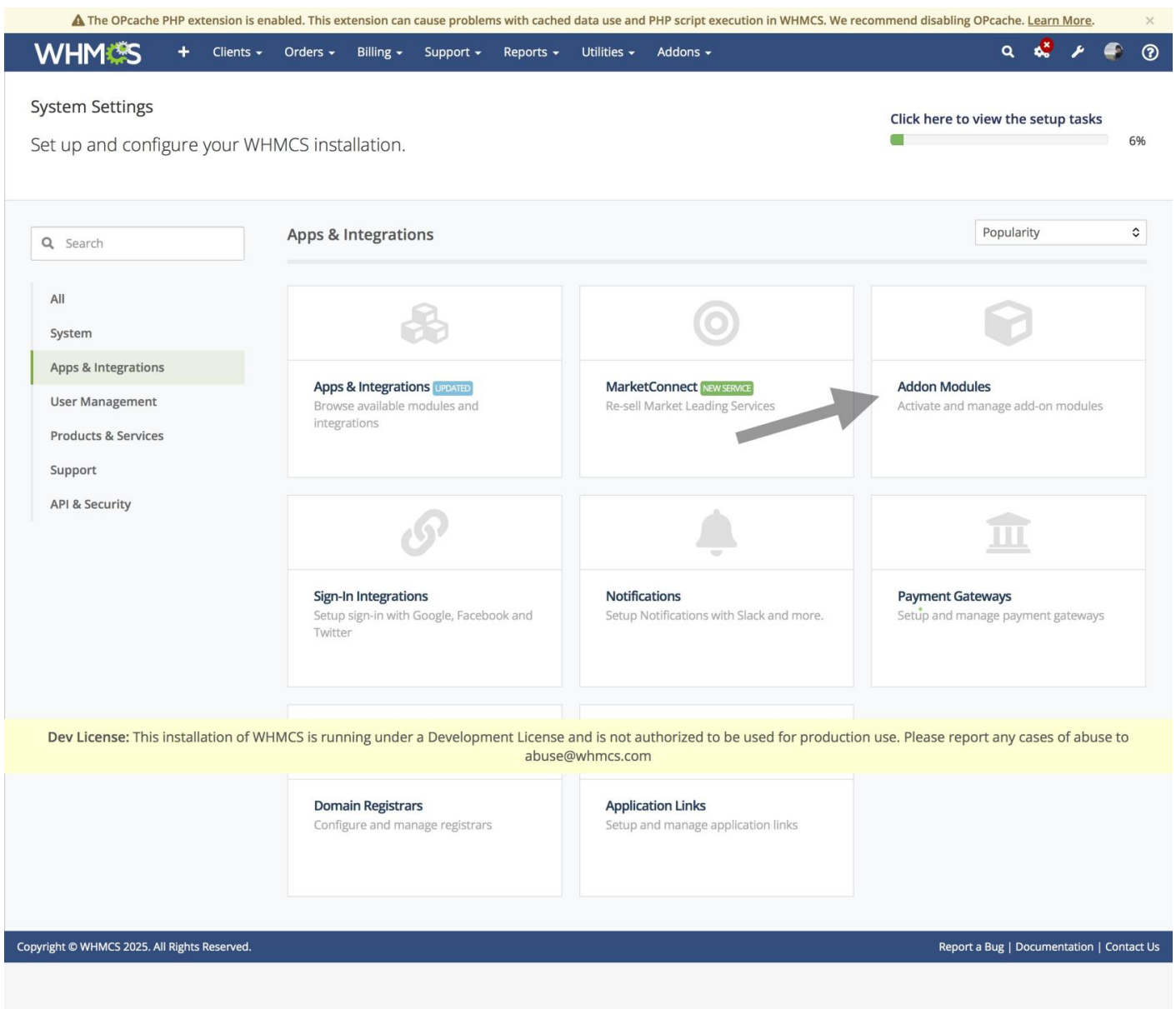
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Plugin Installation

To install the plugin simply download the plugin from: <https://github.com/ticaga/ticaga-whmcs>

Upload the **zip** to the **root of WHMCS** and extract the zip, move the files from **ticaga-whmcs-master**, and this will place all the files in the correct locations.

Afterwards head over to your WHMCS admin area, click on the **spanner**  in the top right and select **System Settings**.



The screenshot shows the WHMCS System Settings interface. At the top, there is a navigation bar with the WHMCS logo and various menu items like Clients, Orders, Billing, Support, Reports, Utilities, and Addons. Below the navigation bar, the page title is "System Settings" and the subtitle is "Set up and configure your WHMCS installation." A progress bar indicates that 6% of the setup tasks are completed. The main content area is titled "Apps & Integrations" and contains a grid of modules. A search bar is located at the top left of the grid. The left sidebar lists various categories: All, System, Apps & Integrations (highlighted), User Management, Products & Services, Support, and API & Security. The grid includes modules for Apps & Integrations (Updated), MarketConnect (New Service), Addon Modules, Sign-In Integrations, Notifications, Payment Gateways, Domain Registrars, and Application Links. A grey arrow points to the "Addon Modules" module. A yellow banner at the bottom of the grid contains a development license notice. The footer of the page includes copyright information and links for reporting a bug, documentation, and contact.

Click on **Apps & Integrations** and then **Addon Modules**.

» Ticaga Ticket System

This module provides a quick and easy way to integrate WHMCS Ticket System with Ticaga

1.0




Activate

Deactivate

Configure

Click on **Activate**, then click on **Configure**:

» Ticaga Ticket System This module provides a quick and easy way to integrate WHMCS Ticket System with Ticaga		1.0		<input type="button" value="Activate"/>	<input type="button" value="Deactivate"/>	<input type="button" value="Configure"/>
Email	<input type="text"/>	Your Ticaga email address.				
API Token	<input type="text"/>	Your Ticaga API Token.				
Enable Module logs	<input type="checkbox"/>	Tick to enable				
Access Control	Choose the admin role groups to permit access to this module:					
	<input type="checkbox"/>	Full Administrator	<input type="checkbox"/>	Sales Operator	<input type="checkbox"/>	Support Operator

You can find your information for Ticaga here: <https://your-ticaga-installation.com/settings/api-token> or

Your profile picture > Settings > Api Details.

The Email is your **Admin Email Address**.

The Token is your **API Key**.

If you don't have one, click on Create a Token to generate a new one.

Linking Clients

Our WHMCS module automatically creates accounts on Ticaga when a customer registers to your WHMCS installation, this keeps everything simple and easy.

You can see their Ticaga customer ID by going to their profile:

The screenshot shows a WHMCS client profile page with the following details:

- Navigation:** Summary, Profile, Users, Contacts, Products/Services, Domains, Billable Items, Invoices, Quotes, Transactions, Tickets, Emails, Notes (0), Log
- Buttons:** View Marketing Opt-In Consent History
- Personal Information:**
 - First Name: Michael
 - Last Name: Dance
 - Company Name: Ticaga Ltd (Optional)
 - Email Address: demo@example.com
- Address Information:**
 - Address 1: 123 Street
 - Address 2: (Optional)
 - City: Town Name
 - State/Region: Warwickshire
 - Postcode:
 - Country: United Kingdom
- Phone Number:** +44 7400 123456
- Payment Method:** Select to Change Default
- Billing Contact:** Default
- Currency:** USD
- Language:** Default
- Status:** Active
- Client Group:** None

Email Notifications:

- General Emails - All account related emails
- Invoice Emails - New Invoices, Reminders, & Overdue Notices
- Support Emails - Receive a copy of all Support Ticket Communications
- Product Emails - Welcome Emails, Suspensions & Other Lifecycle Notifications
- Domain Emails - Registration/Transfer Confirmation & Renewal Notices
- Affiliate Emails - Receive Affiliate Notifications

Ticaga ID: 9

If you've already got customers on WHMCS and then connect Ticaga, when your customer logs in the module will create them an account automatically and link them up.

How Clients can open a ticket.

Your customers can simply open a ticket like normal. Click on **Open Ticket**.

The screenshot displays a WHMCS client area interface. At the top, a dark blue navigation bar contains the following items: 'Home', 'Services', 'Domains', 'Billing', 'Support', and 'Open Ticket'. An arrow points to the 'Open Ticket' link. To the right of the navigation bar, there is a language dropdown set to 'English', a 'Notifications' dropdown, and a 'Logout' button. Below the navigation bar, the main content area is titled 'Welcome Back, Michael' and includes a breadcrumb trail 'Portal Home / Client Area'. A yellow warning banner states: 'Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com'. Below this, a dashboard shows five metrics: '0 SERVICES', '0 DOMAINS', '0 TICKETS', and '0 INVOICES'. A search bar is present with the placeholder text 'Enter a question here to search our knowledgebase for answers...'. The 'Your Active Products/Services' section indicates that no products are currently active. The 'Recent Support Tickets' section shows 'No Recent Tickets Found' and includes a '+ Open New Ticket' button. The 'Register a New Domain' section features input fields and 'Register' and 'Transfer' buttons. A 'Recent News' section at the bottom contains a message: 'Thank you for choosing WHMCS! 08/10/2025'. The footer of the page includes the copyright notice 'Copyright © 2025 Company Name. All Rights Reserved.' and a 'Powered by WHMCompleteSolution' logo.

This brings up the open ticket page, just like the default WHMCS, this means it's familiar to your customers.

Open Ticket

Portal Home / Submit Ticket

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Name

Michael Dance

Email Address

mike@thedance.family

Subject

Department

Sales ▾

Priority

Low ▾

Message

B I H

lines: 0 words: 0 saved

Submit

Cancel

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After they've created the ticket, they can go to the tickets overviews, by going to Support and then Tickets.

By Month

- Older Announcements...
- View RSS Feed

Support

- My Support Tickets
- Announcements
- Knowledgebase
- Downloads
- Network Status
- Open Ticket

Supp Tickets Announcements Knowledgebase Downloads Network Status

Portal Home /

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Showing 1 to 1 of 1 entries

Department	Subject	Status	Last Updated
Support	#4 testing purpose	Open	2025-10-09 07:09

Show 10 entries Previous 1 Next

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Here your customers can view all their tickets, click on the ticket number to view the ticket in question.

Ticket Information

Requestor
Michael Dance **Owner**

Department
Sales

Submitted
13/10/2025 (20:07)

Status/Priority
Open Low

Reply Close

Support

- My Support Tickets
- Announcements
- Knowledgebase
- Downloads
- Network Status

Ticket #1 - WHMCS Module is now here!

Portal Home / Support Tickets

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Reply +

Michael Dance **Owner** 2025-10-13 20:07

Wowcha!

Welcome to the WHMCS preview, this is just the start for our module, we've got loads of ideas and improvements up our sleeves, but our main focus is Ticaga itself.

If you have any ideas or suggestions, please head over to <https://feedback.ticaga.com>.

Kind regards,
Michael

IP Address:

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Your customers can reply to their ticket by expanding the reply section.