

How Clients can open a ticket.

Your customers can simply open a ticket like normal. Click on **Open Ticket**.

The screenshot displays a WHMCS client area dashboard. At the top, there is a navigation bar with the following items: Home, Services, Domains, Billing, Support, and Open Ticket. The 'Open Ticket' item is highlighted with a blue background and an arrow pointing to it. To the right of the navigation bar, there are links for 'English', 'Notifications', and 'Logout', along with a user greeting 'Hello, Michael!'.

The main content area is titled 'Welcome Back, Michael' and includes a 'Dev License' warning: 'This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com'. Below this, there are four summary cards: SERVICES (0), DOMAINS (0), TICKETS (0), and INVOICES (0). A search bar is present with the placeholder text 'Enter a question here to search our knowledgebase for answers...'. The 'Your Active Products/Services' section shows 'No Recent Tickets Found. If you need any help, please open a ticket.' and a '+ Open New Ticket' button. The 'Recent Support Tickets' section also shows 'No Recent Tickets Found. If you need any help, please open a ticket.' and a '+ Open New Ticket' button. The 'Register a New Domain' section has a 'Register' button and a 'Transfer' button. The 'Recent News' section shows a message: 'Thank you for choosing WHMCS! 08/10/2025' with a 'View All' button.

At the bottom of the dashboard, it says 'Powered by WHMCompleteSolution'. The footer contains the text 'Copyright © 2025 Company Name. All Rights Reserved.' and an upward-pointing arrow.

This brings up the open ticket page, just like the default WHMCS, this means it's familiar to your customers.

Open Ticket

Portal Home / Submit Ticket

Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com

Name

Michael Dance

Email Address

mike@thedance.family

Subject

Department

Sales

Priority

Low

Message

B I H Preview

lines: 0 words: 0 saved

Submit

Cancel

Powered by [WHMCompleteSolution](#)

After they've created the ticket, they can go to the tickets overviews, by going to Support and then Tickets.

By Month

- Older Announcements...
- View RSS Feed

Support

- My Support Tickets
- Announcements
- Knowledgebase
- Downloads
- Network Status
- Open Ticket

Supp Tickets Announcements Knowledgebase Downloads Network Status

Portal Home /

Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com

Showing 1 to 1 of 1 entries

Department	Subject	Status	Last Updated
Support	#4 testing purpose	Open	2025-10-09 07:09

Show 10 entries Previous 1 Next

Powered by WHMCompleteSolution

Here your customers can view all their tickets, click on the ticket number to view the ticket in question.

Ticket Information

Requestor
Michael Dance **Owner**

Department
Sales

Submitted
13/10/2025 (20:07)

Status/Priority
Open Low

Reply Close

Support

- My Support Tickets
- Announcements
- Knowledgebase
- Downloads
- Network Status

Ticket #1 - WHMCS Module is now here!

Portal Home / Support Tickets

Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com

Reply +

Michael Dance **Owner** 2025-10-13 20:07

Wowcha!

Welcome to the WHMCS preview, this is just the start for our module, we've got loads of ideas and improvements up our sleeves, but our main focus is Ticaga itself.

If you have any ideas or suggestions, please head over to <https://feedback.ticaga.com>.

Kind regards,
Michael

IP Address:

Powered by WHMCompleteSolution

Your customers can reply to their ticket by expanding the reply section.

Revision #4

Created 9 October 2025 08:44:07 by Michael Dance

Updated 13 October 2025 22:10:31 by Michael Dance