

How Clients can open a ticket.

Your customers can simply open a ticket like normal. Click on **Open Ticket**.

The screenshot displays a WHMCS client area interface. At the top, there is a navigation bar with the company name on the left and 'English', 'Notifications', and 'Logout' on the right. Below this, a dark blue menu contains 'Home', 'Services', 'Domains', 'Billing', 'Support', and 'Open Ticket'. An arrow points to the 'Open Ticket' link. The main content area is titled 'Welcome Back, Michael' and includes a 'Dev License' warning, a dashboard with '0 SERVICES', '0 DOMAINS', '0 TICKETS', and '0 INVOICES', a search bar, and sections for 'Your Active Products/Services', 'Recent Support Tickets' (with an '+ Open New Ticket' button), and 'Recent News'. A footer contains the copyright notice 'Copyright © 2025 Company Name. All Rights Reserved.' and a 'Powered by WHMCompleteSolution' logo.

This brings up the open ticket page, just like the default WHMCS, this means it's familiar to your customers.

By Month

- Older Announcements...
- View RSS Feed

Support

- My Support Tickets
- Announcements
- Knowledgebase
- Downloads
- Network Status
- Open Ticket

Supp Tickets Announcements Knowledgebase Downloads Network Status

Portal Home /

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Showing 1 to 1 of 1 entries

| Department | Subject | Status | Last Updated |
|------------|--------------------|--------|------------------|
| Support | #4 testing purpose | Open | 2025-10-09 07:09 |

Show 10 entries Previous 1 Next

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Here your customers can view all their tickets, click on the ticket number to view the ticket in question.

Ticket Information

Requestor
Michael Dance **Owner**

Department
Sales

Submitted
13/10/2025 (20:07)

Status/Priority
Open Low

Reply Close

Support

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Ticket #1 - WHMCS Module is now here!

Portal Home / Support Tickets

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Reply +

Michael Dance **Owner** 2025-10-13 20:07

Wowcha!

Welcome to the WHMCS preview, this is just the start for our module, we've got loads of ideas and improvements up our sleeves, but our main focus is Ticaga itself.

If you have any ideas or suggestions, please head over to <https://feedback.ticaga.com>.

Kind regards,
Michael

IP Address:

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Your customers can reply to their ticket by expanding the reply section.

Revision #4

Created 2025-10-09 08:44:07 UTC by Michael Dance

Updated 2025-10-13 22:10:31 UTC by Michael Dance