

Linking Clients

Our WHMCS module automatically creates accounts on Ticaga when a customer registers to your WHMCS installation, this keeps everything simple and easy.

You can see their Ticaga customer ID by going to their profile:

The screenshot shows a WHMCS client profile page with a navigation bar at the top containing tabs for Summary, Profile, Users, Contacts, Products/Services, Domains, Billable Items, Invoices, Quotes, Transactions, Tickets, Emails, Notes (0), and Log. A button for 'View Marketing Opt-In Consent History' is located in the top right corner. The profile form is divided into two columns. The left column contains fields for First Name (Michael), Last Name (Dance), Company Name (Ticaga Ltd), Email Address (demo@example.com), Language (Default), Status (Active), Client Group (None), and Email Notifications (a list of checkboxes for various email types and a 'Check All' button). The right column contains fields for Address 1 (123 Street), Address 2 (Optional), City (Town Name), State/Region (Warwickshire), Postcode, Country (United Kingdom), Phone Number (+44 7400 123456), Payment Method (Select to Change Default), Billing Contact (Default), and Currency (USD). At the bottom, the Ticaga ID is displayed as 9.

First Name	Michael	Address 1	123 Street
Last Name	Dance	Address 2	(Optional)
Company Name	Ticaga Ltd (Optional)	City	Town Name
Email Address	demo@example.com	State/Region	Warwickshire
		Postcode	
		Country	United Kingdom
Language	Default	Phone Number	+44 7400 123456
Status	Active	Payment Method	Select to Change Default
Client Group	None	Billing Contact	Default
		Currency	USD
Email Notifications	<input type="checkbox"/> General Emails - All account related emails <input type="checkbox"/> Invoice Emails - New Invoices, Reminders, & Overdue Notices <input type="checkbox"/> Support Emails - Receive a copy of all Support Ticket Communications <input type="checkbox"/> Product Emails - Welcome Emails, Suspensions & Other Lifecycle Notifications <input type="checkbox"/> Domain Emails - Registration/Transfer Confirmation & Renewal Notices <input type="checkbox"/> Affiliate Emails - Receive Affiliate Notifications <input type="button" value="Check All"/>		
Ticaga ID	9		

If you've already got customers on WHMCS and then connect Ticaga, when your customer logs in the module will create them an account automatically and link them up.

Revision #1

Created 8 October 2025 18:29:22 by Michael Dance

Updated 9 October 2025 08:33:21 by Michael Dance